

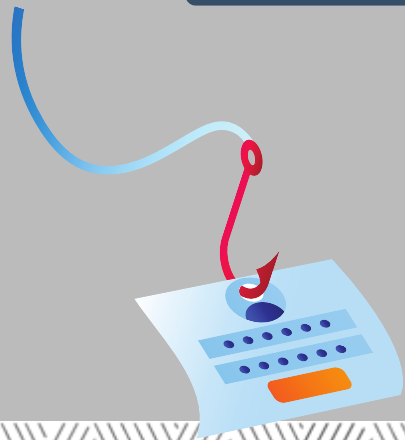
TKS TECH TIPS SERIES



TIPS FOR SPOTTING A PHISHING EMAIL



TurnKey Solutions



CAN YOU SPOT A PHISH?



*You just received an email from your bank notifying you of a fraud attempt... Oh No!
... but was it really from YOUR bank?*

[Card Fraud Prevention] Activity On Your Debit or ATM Card On 12/28/2019 [MAIL ID:4435446]

CF Chase Fraud Alert <admin@vagar.com>
Saturday, December 28, 2019 at 8:00 AM
Graham, Jefferson
[Show Details](#)

Email not displaying correctly? [View it](#) in your browser



Dear Customer,

We're letting you know that we've detected some unusual activity on your card on 12/28/2019. For your security, please verify the following transaction(s) so that you can continue to use your card

Do you recognize all of these transaction(s)?

Approved transaction at SQC*CASH APP for \$224.49 on 12/28/2019

Declined transaction at TOP UP B.V. for \$624.11 on 12/28/2019

Approved transaction at BESTBUY for \$124.59 on 12/28/2019

YES, I recognize all of these transactions

YES will make your card immediately ready to use again

NO, I don't recognize one or more of these transactions

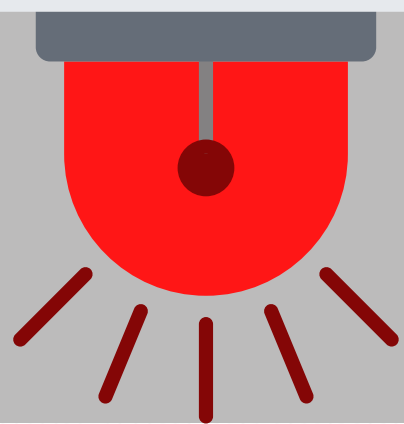
NO will allow you to complete the verification process and file a fraud claim in Online or Mobile Banking

Please do not reply to this automatically generated message. If you have any questions, please call us at the number located at the top of your statement.

BEFORE YOU REACT & TAKE ACTION:

- Slow Down
- Hover over the links to see the details
- Do NOT CLICK any links in the email
- Never use phone numbers from the email

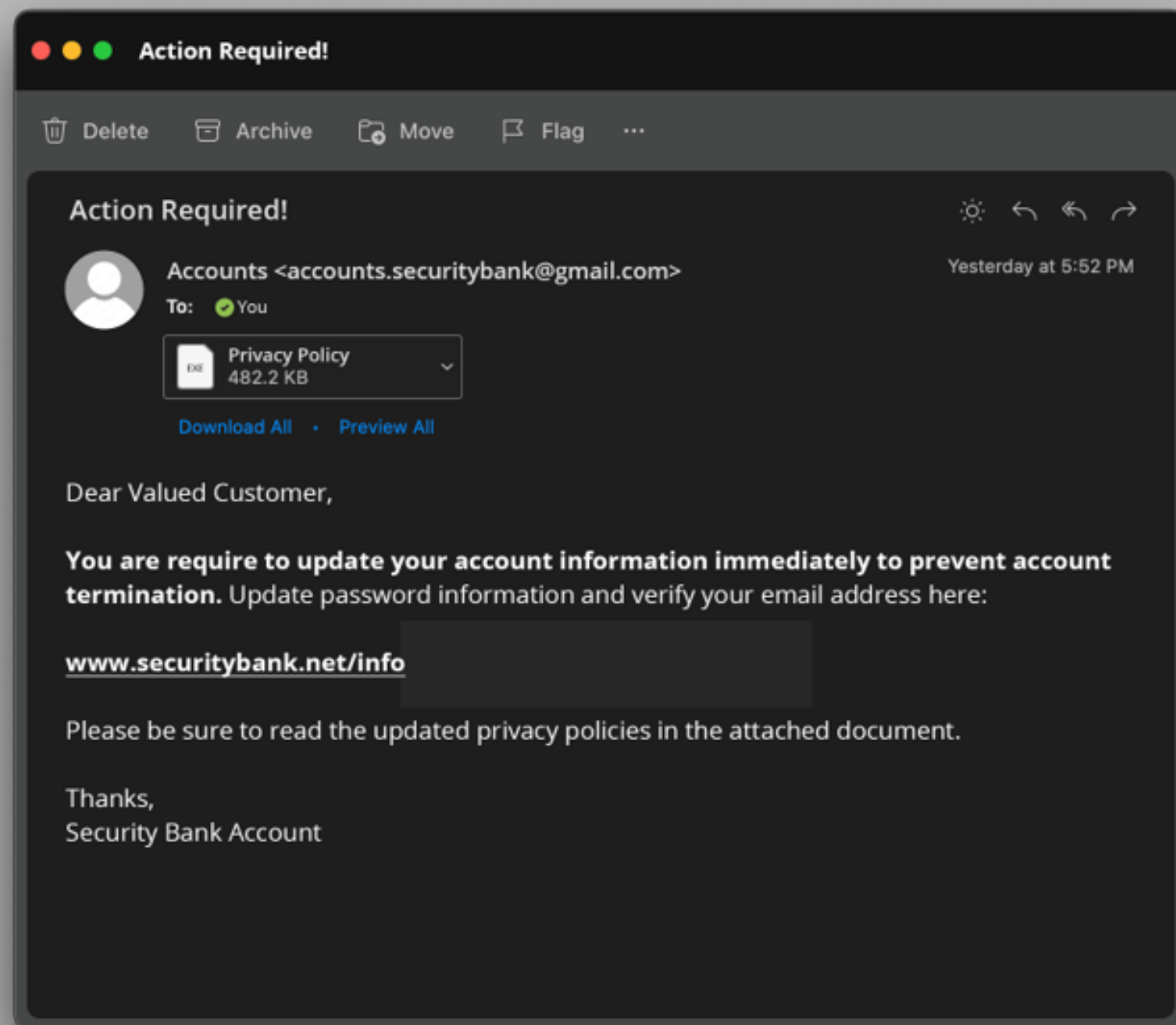




CAN YOU SPOT A PHISH?



The Answers Are In The Details! What To Watch Out For:



THERE ARE 6 ITEMS IN THIS EMAIL THAT CAN TELL YOU IF THIS IS A PHISHING ATTEMPT.

CAN YOU SPOT ALL 6?





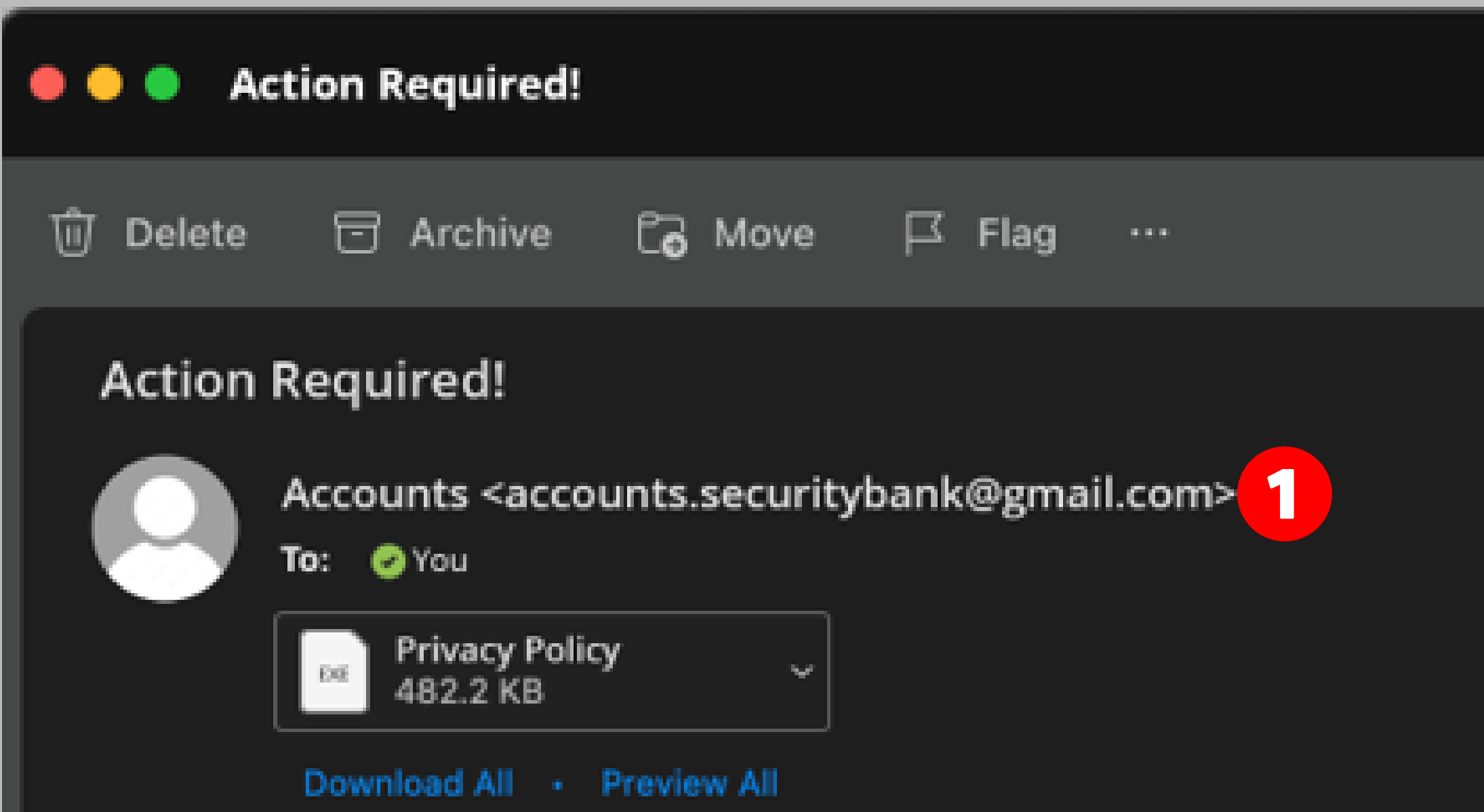
CAN YOU SPOT A PHISH?



① An illegitimate or unfamiliar email address

Have you ever received this type of notification from your bank before?

Were you expecting an email from your bank?

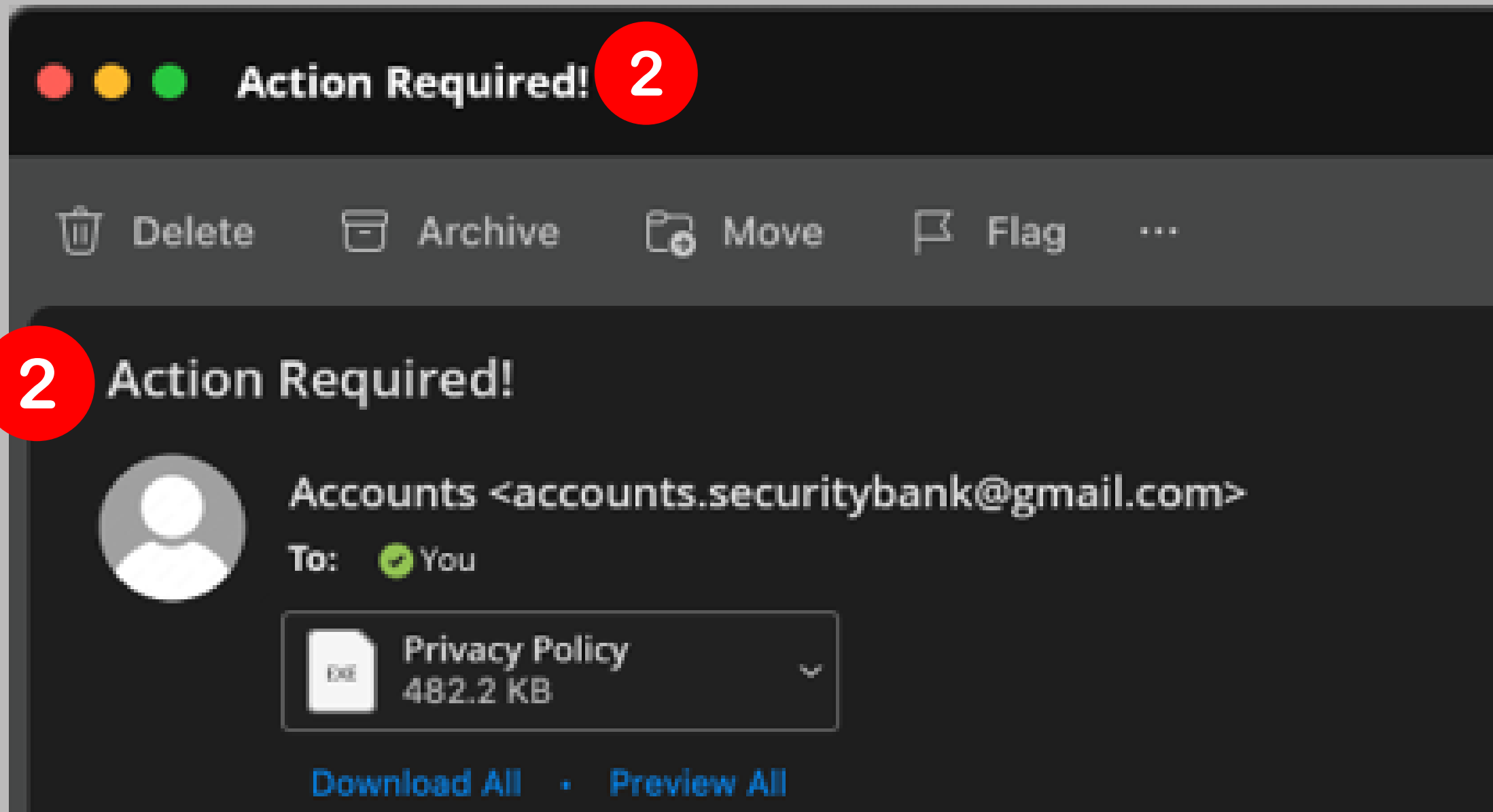




CAN YOU SPOT A PHISH?



② A sense of urgency / Call to action



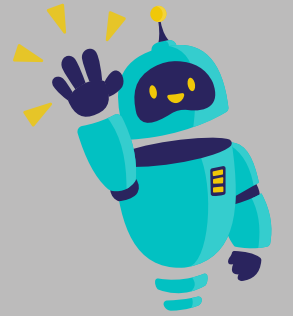
Is the email using alarming phrases asking you to act immediately?

Does the email have a scare tactic (call now or be charged)?



hello

CAN YOU SPOT A PHISH?



③ A generic greeting / salutation

Dear Valued Customer,

3

You are require to update your account information immediately to prevent account termination. Update password information and verify your email address here:

www.securitybank.net/info

Please be sure to read the updated privacy policies in the attached document.

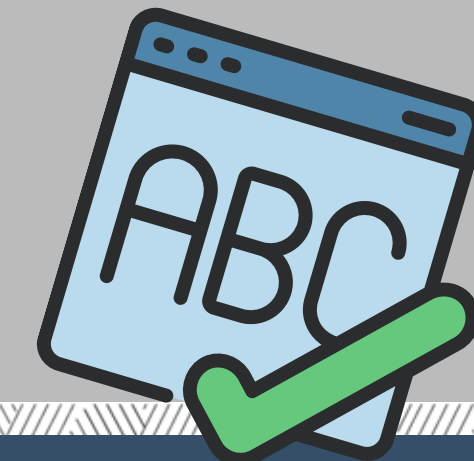
Thanks,
Security Bank Account

Is the email addressed to Mrs./Mr. or dear valued account holder?

Does the email use generic language that might be from a BOT?



CAN YOU SPOT A PHISH?



④ Spelling & grammar mistakes

Dear Valued Customer,

4

You are require to update your account information immediately to prevent account termination. Update password information and verify your email address here:

www.securitybank.net/info

Please be sure to read the updated privacy policies in the attached document.

Thanks,
Security Bank Account

<http://www.malware.com/hack.php>

Check the email for missing words such as "the" or "your"?

Double-check for small mistakes that you might not catch at first glance such as "grammar" vs. "grammer".



CAN YOU SPOT A PHISH?



⑤ Suspicious links / links not matching destination

Dear Valued Customer,

You are require to update your account information immediately to prevent account termination. Update password information and verify your email address here:

www.securitybank.net/info

5

Please be sure to read the update <http://www.malware.com/hack.php>

Thanks,
Security Bank Account

Hackers can change the underlined link title to fool you...

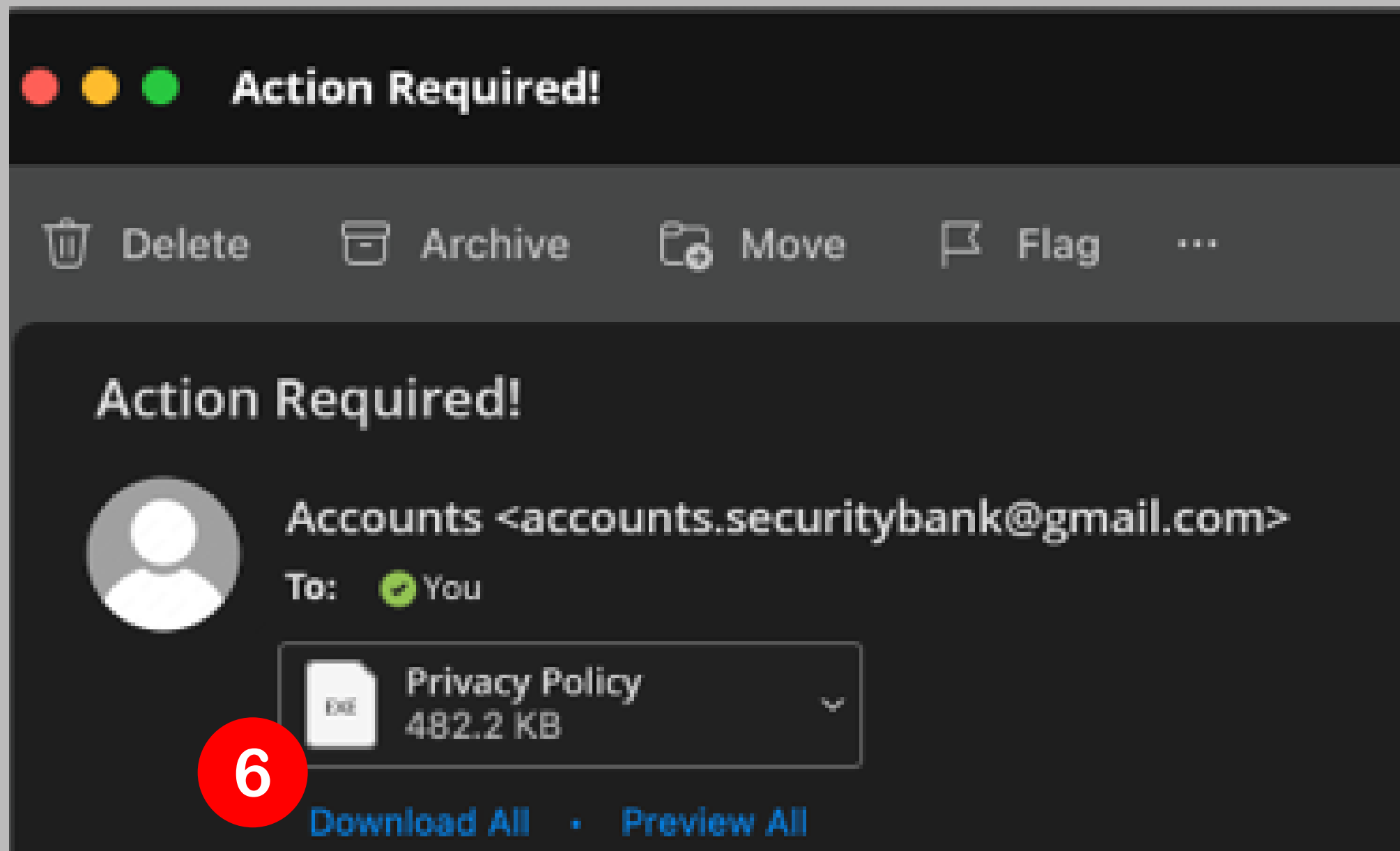
Hover your mouse over the link **BEFORE** you click on it to see if the destination matches!



CAN YOU SPOT A PHISH?



⑥ Unexpected attachments (Especially .exe files)



Never download an attachment unless you know exactly what it is.

Even if you believe it to be legitimate - if you weren't expecting it, always verify with the sender outside of the email chain in question.

Regular Employee Cyber Security Training Is Essential!

-We're Here To Help-

**CONTACT US TODAY TO LEARN
MORE ABOUT CYBER SECURITY
TRAINING FOR YOUR STAFF.**



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